



Take your expertise to the next level and stay up to date with the latest TOS functionality

The implementation or upgrade of a new terminal operating system (TOS) involves a significant amount of change adoption throughout a terminal's operation. To ensure a smooth transition, it is critical to have all of the system users up-to-speed on the TOS features and functionality prior to go-live.

Training, both on the TOS application and on support systems, is one of the most important aspects of managing the change that comes with the implementation or upgrade of a TOS. By focusing on internal awareness and engagement, terminals can increase the adoption of their new technology, business processes and policies, taking a significant step toward making the TOS implementation or upgrade successful and helping them achieve the desired business and ROI investment goals. In addition, terminals can maximize their Navis TOS investment and get up and running efficiently with minimal disruption to your operation.

Navis Professional Services provides the necessary education and training to enable your operations team to comfortably run the new TOS. From onsite courses at the Navis Oakland headquarters to training facilitated at our customer terminals, Navis offers a broad range of training courses that help terminals achieve successful implementations, enabling them to efficiently streamline operations.

Navis Training Services offer open enrollment classes that are based on rotating topics and taught in our comfortable, state-of-the-art classroom in Oakland or onsite at the terminal. The Navis courses are structured around short lectures, interspersed with hands-on exercises and group discussions. Quizzes and final tests are given to validate students' learning experience at the end of each course. To maximize the effectiveness of our training sessions, we limit the number of participants to 12, thereby giving students individualized attention.

Benefits of Navis Training Services

- 1 Learn directly from the developer and provider of the global technology standard terminal operating system and has unparalleled knowledge of these systems.
- 2 Receive individualized attention in a small classroom setting.
- 3 Navis has the expertise needed to maximize TOS investment.
- 4 Navis has the experience with the performance characteristics and best practices at more than 250 terminals globally.
- 5 Navis has a dedicated, experienced training team who understand terminal operator needs.

Navis Training Course Descriptions:

○ N4 TOS Operations

The N4 TOS is at the heart of the terminal data and control systems. This 10 day course can be taken all at once or over two different five day sessions.

○ N4 Operations

This five day course presents the fundamentals of the N4 terminal Operating system. This course is focused on the planners who will manage the terminal operating processes as well as the IT staff who will maintain the system. The course is presented through lecture, demonstrations, class participation, and hands-on practice sessions.

○ N4 Advanced Administration

This course is designed specifically for individuals responsible for administering the N4 TOS within the terminal. This is not an operations course.

○ Navis Optimization Modules Series

The Navis Optimization Modules Series is a collection of one day sessions on:

- **Prime Route**
- **Expert Decking**
- **Auto Stow**
- **Advanced Berth Scheduler**
- **Quay Commander**

For more information course schedules or to register for a class, visit: <http://www.navis.com/services/training>.

About Navis Professional Services

For more than 25 years, Navis has provided operational technologies that unlock greater performance and efficiency for our customers, the world's leading terminal operators. Backed by the experience of working with more than 250 customer sites, the Navis Professional Services Team is uniquely qualified to help address terminal operational challenges with comprehensive implementation and optimization services. The Navis Professional Services team is comprised of former terminal operators, MBAs, operations research PhD's, and Navis N4 experts with decades of experience helping terminals to implement their TOS and optimize operations. As a result, Navis Professional Services helps terminals to maximize investments in advanced technology solutions, new business processes and operational optimization initiatives by aligning them with our customers' highest-level strategic goals.

www.navis.com/services